

HEARING AIDS

User manual for a20 hearing aids

- lewi R Li
- risa R Li



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1 INTRODUCTION

Congratulations on the purchase of your new audifon hearing aid. For readability, this user manual uses a single language form and does not include all gender-specific variations (male, female, diverse). All references to persons apply equally to all genders.

Your hearing care professional has specifically configured your hearing aid for you. It is often necessary to get used to hearing aids before you can enjoy the full benefits. Therefore, wear your hearing aids as often as you can.

For specific details about your hearing aid model, check the label on the packaging, refer to the warranty card, or to the printing on the hearing aid itself.

In addition to this user manual, please refer to the instructions for use of the charge & dry power case and power base charging system.

2 DECLARATION OF CONFORMITY

audifon hereby declares that the hearing aids lewi R Li and risa R Li comply with the following directives:

- Directive on medical products (EU) 2017/745 (MDR: Medical Device Regulation).
- Directives (EU)2011/65 and (EU)2015/863 on the restriction of hazardous substances in electrical and electronic equipment (RoHS: Restriction of Hazardous Substances).
- Regulation (EC) No 1907/2006 on the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH).
- Directive (EU) 2012/19 WEEE: Waste of Electrical and Electronic Equipment.
- Directive (EU) 2014/53 on the harmonisation of the laws of the Member States relating to making radio equipment available on the market, and repealing Directive (EU)1999/5 (RED: Radio Equipment Directive).

audifon GmbH & Co. KG hereby declares that lewi R Li and risa R Li as radios meet the requirements of 47 CFR Part 15.
Please observe the following instructions in accordance with these requirements.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this device not expressly approved by audifon GmbH & Co. KG may void the FCC approval for the operation of this device.

This equipment has been tested and found to comply with the limits for Class B digital devices, pursuant to Part 15 of the FCC regulations. These limits are designed to provide reasonable protection against harmful interference in residential areas.

This device generates, uses, and can radiate radio frequency energy. Failure to install and use it according to instructions may result in interference with radio communications.

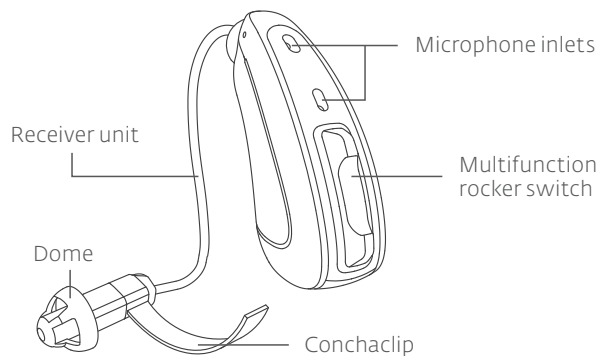
However, there is no guarantee that interference will not occur in a particular installation. If this equipment interferes with radio or TV reception, which can be determined by turning the equipment off and on, the user should attempt to correct the interference by one or more of the following measures:

- Change the orientation or location of the receiving antenna.
- Increase the distance between equipment and receiver.
- Contact the dealer or an experienced radio/TV technician for assistance.

The radiated output power of the device is less than the FCC radio frequency exposure limits.

3 CONSTRUCTION

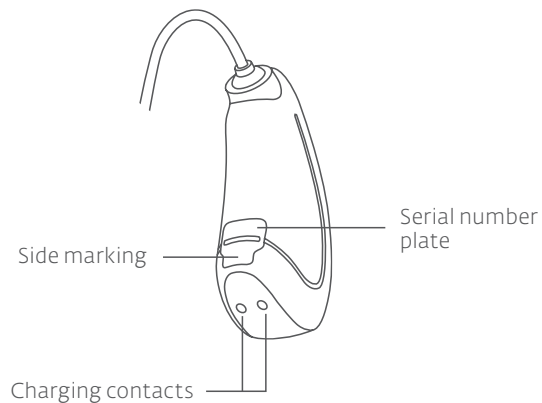
View from above



☞ Your hearing aid may differ from that shown in the illustration.

The corresponding data sheet can be found at:
www.audifon.com

View from below



☞ The hearing aids have side markings:
blue = left, red = right

4 WARNINGS – ESSENTIAL READING!

Risk to life due to small parts!

- 1 Always store your hearing aids and related small parts in a way that protects them against unattended access by children and persons with mental or physical disabilities, and by pets. Consult a doctor immediately if swallowed or inhaled.

Risk of explosion!

- 2 Do not use hearing aids in environments where there is a risk of explosion, such as in mines or industrial plants subject to such a risk.

Risk of injury during medical procedures!

- 3 Take your hearing aids off if you have a CT scan, MRI scan or other examination that uses magnetic fields. Do not wear your hearing aids during high-frequency heat therapy treatments.
Inform the healthcare professional about your hearing aids.

Potential interference with pacemakers!

- 4 If you have an active implant, such as a defibrillator or pacemaker, find out whether you can use your hearing aids without restriction.
Hearing aids contain neodymium magnets in the vicinity of the charging contacts; these generate an attractive force of approx. 2.5 N.

Risk of injury near strong magnets!

- 5 Do not place a strong magnet near your hearing aids.

Risk of injury due to modifications to the product!

- 6 Do not make any modifications to your hearing aids or accessories.

Risk of injury if combined with other products!

- 7 Under no circumstances combine your hearing aids or accessories with products that are not explicitly compatible with them.
If parts (such as a dome) remain in your ear canal after removing the hearing aid, do not try to remove them yourself.

Risk of injury due to an incomplete product!

- 8 Always wear your hearing aids using a dome or ear mould. Ensure that these are inserted the full distance onto the receiver unit.

Risk of injury in everyday situations!

- 9 Do not wear hearing aids in the following situations:
 - When swimming, in the shower, in the bathtub, in the sauna.
 - When washing or blow-drying your hair.
 - When using hair spray, perfume, aftershave or body lotion.

Do not dry hearing aids in a microwave, oven or similar equipment. Avoid leaving hearing aids in direct sunlight, near an open flame or in a hot vehicle.
Inspect your hearing aids for damage before inserting them.
Do not wear a damaged hearing aid.

Risk of injury from Conchaclip!

- 10 Do not push the Conchaclip into the ear canal.

Hearing damage due to the noise function!

- 11** If a noise function has been set up in your hearing aids (see chapter 7.6.6 Tinnitus program), do not use the noise function for longer than recommended by your hearing care professional or doctor.

Damage to hearing and risk of infection!

- 12** Do not share your hearing aids with anyone else. The hearing aids are individually adapted to your hearing and may cause pain or hearing damage to others. Furthermore, there is a risk of infection in the ear due to the transmission of bacteria. These risks also arise if you wear your hearing aid on the wrong side.

Risky behaviour on the road!

- 13** Never rely solely on your hearing when near roads, even if you trust your hearing aid. Do not judge solely by sound whether you can safely cross a road.

Radio interference!

- 14** If you are in areas where the use of electronic or wireless equipment is restricted, first check if you are allowed to use your hearing aids. Your hearing aids have a Flight Mode option.

Interference may occur!

- 15** Despite their EMC-compatible design, your hearing aids may be subject to interference from other electrical equipment. If this happens, move away from the source of interference.

5 ADDITIONAL IMPORTANT NOTES

16 Damage due to shock

Hearing aids are sensitive to impact. Avoid heavy shocks and ensure that hearing aids are not dropped.

17 Battery damage due to lack of use

If your hearing aid is not used for an extended period, charge it within a period of no more than six months. This protects the battery against deep discharge and maintains its functionality.

18 Damage to the receiver unit

If earwax penetrates the electronic components they are damaged and eventually have to be replaced completely. Therefore regularly change the filter on the receiver unit. Do not clean the filter with a pointed object, as this will damage the fine mesh of the filter.

If an ear mould or easyFit is connected to the receiver unit, please do not break the connection. The connection is so tight that the receiver unit would be damaged when pulled apart. Your hearing care professional can separate the parts using the appropriate tool.

19 Restrictions on air travel

The rechargeable audifon hearing aids and associated charging system both contain a lithium-ion battery. Inform airline staff about your devices prior to the flight as there may be restrictions on taking them.

20 Damage to everyday items

If you place your hearing aids next to cards with magnetic stripes (such as bank cards, key cards in hotels, entry tickets from car parks) these can be damaged by the magnets in the hearing aids.

21 Reporting of incidents

If a serious incident occurs in connection with the hearing aid while using it, please report it to audifon GmbH & Co. KG and the competent authority in your place of residence.

6 INTENDED USE AND CONTRAINDICATIONS

Intended use

audifon hearing aids are designed to enhance hearing by capturing, amplifying, and transmitting sound signals to the eardrum (transmission through the air).

Hearing aids will also prevent over-amplification of individual unpleasant sounds to avoid deterioration of hearing loss. Hearing aids must be individually adjusted by a hearing care professional or an ENT doctor. Diagnosis and prescription must be performed by an ENT doctor.

The hearing aids feature an integrated tinnitus module that can be activated to help manage chronic, persistent ringing in the ear (tinnitus).

When used as intended, the expected useful life of the audifon hearing aid is 6 years and the expected useful life of the audifon receiver units is 2 years.

Indication

The hearing aids are suitable for patients with:

- Persistent loss of sound conduction or sensorineural hearing from one or both ears.
- Mild to severe hearing loss according to WHO classes 1 to 4.

Contraindications

audifon hearing aids are not suitable for:

- Patients under 18 years of age.
- Hearing loss due to central hearing disorders.
- Insufficient size and shape of the ear or ear canal.
- Deformities of the ear and/or ear canal affecting insertion and removal of hearing aids.
- Impairments of the outer ear and/or ear canal, such as: chronic inflammation, skin irritations or cholesteatoma.
- Contact allergies to plastics.

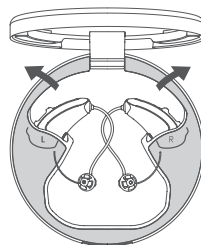
Patients unable to operate their hearing aids independently need competent assistance.

Hearing aids should only be provided to mentally disabled persons if recommended by a doctor. The risks should be taken into account for the specific case. Close supervision by a caregiver is recommended to ensure proper use of hearing aids and to avoid residual risks.

7 OPERATION – LEWI R LI / RISA R LI

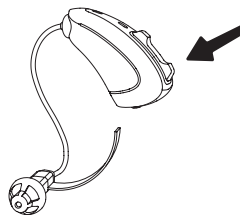
7.1 Switching the hearing aid ON and OFF

Your hearing aid is switched on and off using the lower button of the multifunction rocker switch.



Switching ON

After charging, remove the hearing aid from the power case.

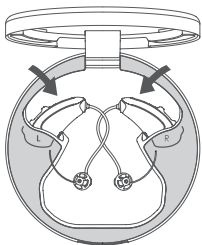


Briefly press the lower button of the multifunction rocker switch.

Your hearing aid is now switched on.

The first hearing program activates after the start-up indicator has sounded. The hearing aid is ready for operation.

 The hearing aid will switch on after a 3-second delay. By arrangement with your hearing care professional the switch-on delay can be set to up to 9 seconds.



Switching off using the power case

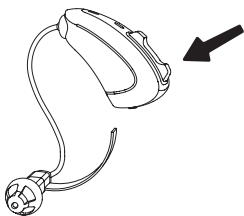
Place the hearing aids in the designated recess in the power case. When the hearing aid is inserted into the power case, it is magnetically drawn into position. The hearing aid now automatically switches itself off.

The LED indicators signal the start of the charging process. They flash white five times – separately for the left and right hearing aids.

 Note that for this purpose, the power case must

1. either be connected to the power supply or
2. contain a charged up integrated battery.

When the lid is opened, the central LED display of the power case will show the battery status.



Switching off using the multifunction rocker switch

Press and hold the lower button on the multifunction rocker switch until the low pitch audible tone ceases. The hearing aid is now switched off and you can release the button.

7.2 Lithium-ion battery within the hearing aid

Your hearing aid is powered by a modern lithium-ion battery. This is permanently installed in the hearing aid. The expected battery life depends on the intensity of use (such as volume, streaming).

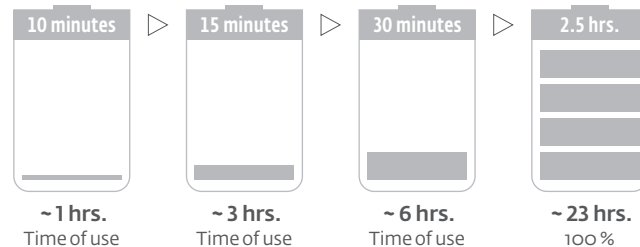
7.3 Battery charge life

An audible warning signal  alerts you when the battery is nearing the end of its charge. Typically providing about 2 hours of remaining use. Wireless functionalities are unavailable during this period.

7.4 Charging the hearing aid battery

A full charge cycle takes up to 3 hours. To ensure your hearing aids are ready for use the next day, charge them during your rest period.

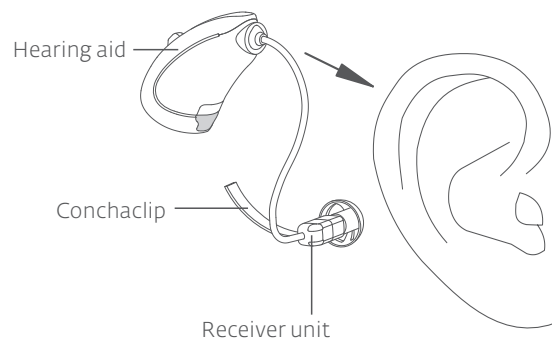
Charging times:



7.5 Inserting and removing the hearing aid

7.5.1 Inserting the hearing aid

Place the hearing aid behind your ear. Slide the receiver unit carefully into your ear canal.



☞ Place the hearing aid marked **in blue** on your **left** ear and the **red** marked hearing aid on your **right** ear.



The Conchaclip helps improve the fit of the receiver unit in the ear.

Bend the Conchaclip slightly and position it carefully in the outer part of your ear. Be sure to observe warning no. 10.

7.5.2 Removing the hearing aid

Gently lift the hearing aid and slide it over the outer part of your ear. Carefully pull the receiver unit out of the ear canal.

7.6 Volume control and program selection

7.6.1 Multifunction rocker switch

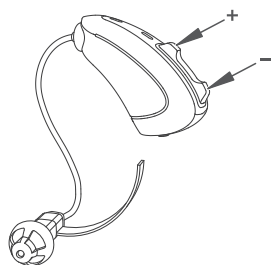
The multifunction rocker has one of the following functions:

- ☐ **Volume adjustment**
(see 7.6.2)
- ☐ **Hearing program selection**
(see 7.6.3)
- ☐ **Combined volume and hearing program selection**
(see 7.6.4)

☞ Your hearing care professional selects one of these variants and sets it on your hearing aid.

7.6.2 Volume adjustment

When you switch your hearing aid on, it will be at the volume set for you.



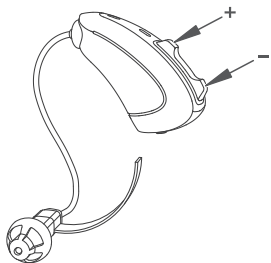
Briefly pressing the upper end (+) **increases** the volume

Briefly pressing the lower end (-) **reduces** the volume

You can regulate the volume in increments to make it louder or quieter. Each press of the button is confirmed by a short tone. Once you have reached the upper or lower volume limit, you will hear a clear signal.

7.6.3 Hearing program selection

When you turn your hearing aid on it will start in the basic program. Your hearing care professional may have set up additional hearing programs for you. The multifunction rocker switch allows you to switch between hearing programs.



Briefly pressing the upper end (+) switches to the **next** hearing program.

Briefly pressing the lower end (-) switches to the **previous** hearing program.

Program change schedule (example with 3 hearing programs)



Each press of the button is followed by an audible confirmation. The number of tones indicates the number of the selected program.

Hearing program	Identification tones
1	One tone
2	Two tones
3	Three tones
4	Four tones

7.6.4 Combined volume and hearing program selection

The volume is adjusted as described in Chapter 7.6.2. The hearing programs are generally changed as described in Chapter 7.6.3, although a slightly longer press of about 1 second is required.

Holding down the lower button for a longer duration (3-5 seconds) will turn off the hearing aid, as explained in Chapter 7.1.

Holding down the upper button for a longer duration (5 seconds) will put the hearing aid into Flight Mode, as described in Chapter 8.4.

Function	+ button (upper)	- button (lower)
Power on the device		brief press
Increase volume	brief press	
Reduce volume		brief press
Next program	long press (1 sec.)	
Previous program		long press (1 sec.)
Flight mode ON	very long press (3-5 sec.)	
Flight mode OFF		very long press (3-5 sec.) then brief press
Switch off the device		very long press (3-5 sec.)

7.6.5 easyclick

If you have two identical hearing aids, they are set as a pair via the easyclick function. Any changes you make to the volume or hearing programs on one hearing aid will automatically be implemented on the other.

7.6.6 Tinnitus program

To support treatment for tinnitus, your hearing care professional can activate an appropriate program in the hearing aid. The device can generate sounds within a suitable frequency range to mask the tinnitus.

Be sure to abide by warning no. 11 when using it.

8 WIRELESS FUNCTIONALITY / BLUETOOTH CONNECTIVITY

Compatibility with smartphones

Your hearing aid is compatible with common smartphones that have Bluetooth version 4.0 or higher. For audio streaming, you may need the multistreamer pro optional accessory, which is available from your hearing care professional.

A list of smartphones, tablets, etc. compatible with hearing aids from the lewi and risa ranges and the audifon app can be found at: www.audifon.com/de/Smartphone-app

Refer to the corresponding user manual for more details about using the audifon app.

8.1 Using hearing aids with iOS devices

8.1.1 Pairing hearing aids with an iOS device (such as an iPhone)

You need to pair the devices to operate your hearing aids via your iOS device. Proceed as follows:

1. Select **Settings** on your iOS device.
2. Continue to navigate to: **Accessibility** and then **Hearing Devices..**
3. While your iOS device is searching for your hearing aids (Bluetooth must be active), restart your hearing aids. The restart switches the hearing aid into pairing mode.

The devices that are now displayed will include the name of your hearing aid or the names of your hearing aids, which include your first name. If this does not happen within 5–7 seconds, press **back** at the top left of your iOS device and select **Hearing Devices** again.

4. Once your hearing aids are displayed, select **Pair**.
5. If you have two hearing aids, two pairing requests will appear. Note that there may be a slight delay of a few seconds between the requests. Select **Pair** for both.

8.1.2 Operating hearing aids with an iOS device

There are two ways for you to operate your hearing aids with your iOS device:

1. from the **Hearing Devices** menu (see previous chapter).
2. via the **Control Centre** (swipe right from top to bottom).

In both menus you have access to the following settings:

1. Volume.
2. Hearing program.
3. Listening function – the microphone of your iOS device transmits audio signals directly to your hearing aids (for instance when used as a table microphone).

8.1.3 Operation via the hearing aids menu

Navigate to the **Hearing Devices** sub-menu.

This can be found at:

Settings
Accessibility
Hearing Devices

To access the settings of the hearing aids, select them from the **Connected** list.

If you need assistance with pairing or using the audifon app, contact your hearing care professional.

8.2 Pairing the hearing aid with an Android device

To be able to operate your hearing aid using your Android device, pair it to them. Proceed as follows:

1. Press the **Settings** icon.
2. Select **Bluetooth** and activate it.
3. Restart your hearing aids. This puts them into pairing mode.
4. Under **Paired devices**, look for an entry with your first name followed by "hearing aid". You should see separate entries for the right and left hearing aids. Depending on whether you are wearing one or two hearing aids, the respective list entry must be clicked on to pair it.
5. Pairing is complete.

8.3 Using hearing aids with the multistreamer pro

To connect your hearing aids to a TV or other devices with an AUX output, you can purchase the optional multistreamer pro accessory from your hearing care professional.

For further information on operating functions, please refer to the multistreamer pro user manual.

8.4 Flight Mode

When you board an aircraft or enter an area where wireless transmissions are prohibited, the wireless functions of your electronic devices must be switched off.

 Flight Mode must be activated separately on each hearing aid.



To activate Flight Mode on your hearing aid, press the multifunction rocker switch on the upper button for 5 seconds. When you hear the melody, you can release the button. All wireless functions on your hearing aid are now disabled.

To deactivate Flight Mode, simply turn your hearing aid off and then turn it back on again.

9 ACCESSORIES

The hearing aids from the lewi and risa ranges have following accessories some of which are optional, which you can purchase from your hearing care professional:

Item	Description
audifon app	A smartphone app for the remote control of hearing aids
charge & dry – power case and power base	Charging system for lewi/risa R Li hearing aids
UniTip Open Domes 5/7/10	Universal ear pieces for the hearing aid
UniTip Power Domes small/medium/large	Universal ear pieces for the hearing aid
UniTip Tulip Domes	Universal ear pieces for the hearing aid
easyFit / easyFit mini	Temporary standard silicone ear mould
UniTip receiver unit S/M/P	Attachable receiver (speaker) for the hearing aid
Conchaclip	Stabilises the receiver unit in the ear canal; Not required when an ear mould is being used
CeruStop filter	Fine filter to protect the hearing aid (speaker) from earwax
multistreamer pro	An audio streamer that extends the functions of the hearing aid

10 MAINTENANCE AND CARE

10.1 General

Regular care of your hearing aids is crucial for maintaining the longevity and correct performance of your hearing aids. Keep your hearing aids dry and avoid exposing them to moisture such as showers, heavy sweat or rain. Remove your hearing aids before using hair spray or other similar cosmetics.

10.2 Daily care

We recommend drying your hearing aids every day, as constant contact with skin, sweat and earwax can cause damage. Your charge & dry charging system has a drying function. Please refer to the charge & dry instructions for further information.

Additionally, it is advisable to wipe the hearing aid daily with care wipes and remove any earwax. Special wipes for hearing aids are available from your hearing care professional.

☞ Do not use a damp cloth to clean your hearing aids. A dry, soft cloth can be used.

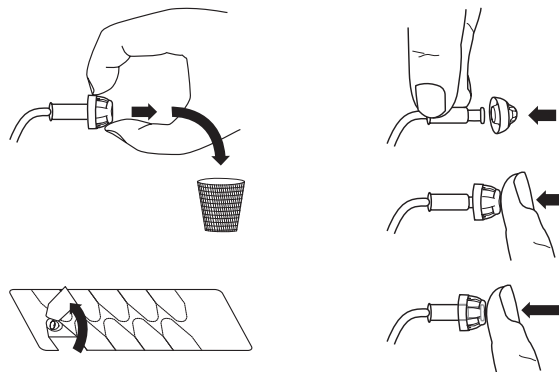
☞ Do not clean your hearing aids with an ultrasonic cleaning device. They are only suitable for items that contain no electronics.

10.3 Replacing the dome

You can easily replace the dome yourself. Pull the old dome down from the receiver unit without squeezing it.

Take a new dome and place it on the receiver unit. Press the dome at the front until it is completely seated on the receiver unit. Savely dispose of the old dome.

☞ We recommend that you replace it at least once a month.

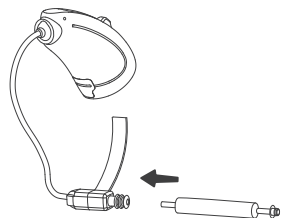


10.4 Changing the earwax protection filter

A filter is attached to the receiver unit to protect the electronics from earwax. It is important that you change the filter regularly. This is critical for maintaining the performance and durability of the receiver unit.

Do not push sharp objects into the receiver unit or filter. The components are too sensitive for manual cleaning and can be damaged.

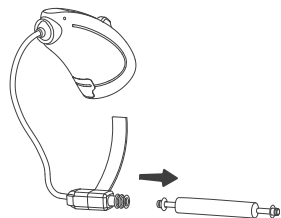
Change the filter as follows:



Remove the dome.

Remove the applicator pin from the filter dispenser and place its black end on the filter. Using a twisting motion, gently pull out the filter.

Turn the applicator pin. At the other end of the applicator pin, you will find a new filter.



Use the applicator pin to press the new filter into the opening of the receiver unit until it clicks into place.

Then remove the applicator pin and discard it. Fit a clean new dome.

11 TROUBLESHOOTING

The following are the causes of faults which you can fix yourself. For all other cases, please contact your hearing care professional.

Malfunction	Possible cause	Solution
No sound	Hearing aid is switched off.	Briefly press the lower button.
	The hearing aid battery is flat.	Connect the charging cable of the charging system to an electrical outlet and insert your hearing aid to be charged.
	The receiver unit filter is clogged.	Replace the earwax protection filter.
	The hearing aid setting is too quiet.	Increase the volume.
	The wrong hearing program is selected.	Change the hearing program.
Low battery life	The hearing aid has not been properly charged.	When charging your hearing aids, please check the LED indicators to make sure the contact has been made. When opening the charging system, the green light of the associated LED will indicate they are fully charged.

Malfunction	Possible cause	Solution
Dropping out, bad sound or too quiet	Receiver unit filter is clogged.	Replace the earwax protection filter.
	Moisture in the hearing aid.	Wipe your hearing aid with a soft, dry cloth and then use the drying function of the power base.
Whistling	Ear piece does not fit properly (for instance too loose or not deep enough).	Check the fit of the ear piece (dome, ear mould) and reinsert your hearing aid.
The hearing aid does not transfer the volume or hearing program selection to your second hearing aid	Hearing aid connection interrupted.	As a rule, hearing aids restore the connection themselves. Alternatively, turn the hearing aids off and on again.
The hearing aid fails to pair with the smartphone	Bluetooth connection failed.	Unpair the hearing aids. On your smartphone, switch Bluetooth OFF and ON again. Switch the hearing aids OFF and ON again. Try pairing them again.

12 SIDE EFFECTS

Consult a doctor **immediately** if you notice any of the following side effects:

- Dizziness
- Vomiting
- Any subjective deterioration in your hearing or an increase in the tinnitus level

Consult a doctor **soon** if you notice any of the following side effects:

- Build-up of earwax
- Skin irritation
- Headache
- Pain in or behind the ear

13 ENVIRONMENTAL CONDITIONS

13.1 Operating conditions

- Relative humidity between 10% and 90%.
- Operating temperature between 0 °C (32 °F) and 40 °C (104 °F).
- Air pressure between 500 and 1,100 hPa.
- Battery performance can be reduced in a cold environment.

13.2 Charging conditions

- Ambient temperature ideally between 10°C (50°F) and 35°C (95°F).

13.3 Transport and storage conditions

- Relative humidity between 10% and 95%.
- Storage temperature between -20 °C (-4 °F) and 45 °C (113 °F).
- Store away from magnetic fields.

14 ENVIRONMENTALLY FRIENDLY DISPOSAL

Contact your hearing care professional for the environmentally responsible disposal of your hearing aids. This is the person to contact in the disposal chain for electronic waste.

Directive 2012/19/EU OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL dated 04 July 2012 on waste electrical and electronic equipment requires that waste equipment should be properly disposed of.



15 SERVICE

Have your hearing aids checked regularly by your hearing care professional.

Date

hearing care professional

Date

hearing care professional

Date

hearing care professional

Date

hearing care professional

Date

hearing care professional

Date

hearing care professional

16 INDEX OF SYMBOLS



Comply with instructions

The hearing aid manual must be observed.



Warnings

Text marked with a warning symbol must be read before using the device.



Hand icon

This highlights particularly useful information.



Manufacturer

Indicates the medical device manufacturer in accordance with the EU Medical Devices Regulation (EU) 2017/745.



Date of manufacture

Shows the date (YYYY-MM-DD) when the medical product was manufactured.



Electronic waste (WEEE)

Do not dispose of the device with your household waste.



Rechargeable

Indicates a rechargeable product.



Range of humidity levels

Indicates the range of humidity to which the medical product can be safely exposed.



Temperature range

Indicates the temperature range to which the medical product can be safely exposed.



Medical device

Indicates that the item is a medical device.



Catalogue number

Indicates the manufacturer's catalogue number so that the medical product can be identified.



Unique Product Identification

Displays the carrier that contains Unique Product Identification (UDI) information. The specified number is stored in the European Database for Medical devices (EUDAMED).



Serial number

Displays the manufacturer's serial number so that a specific medical device can be identified.



Batch number (only for accessories)

Displays the manufacturer's batch number so that the product can be assigned to one batch/lot.



CE mark

The device complies with all required EU regulations and directives. The four-digit number designates the notified body.



Store dry

The product must be protected from moisture.



MR Unsafe

This device poses an unacceptable risk to the patient, medical staff, or others in the MR environment.



For UniTip Domes only:

Store protected from light

The product must be stored in the dark.

WARRANTY CARD

Name _____

Street no. _____

Town, postcode _____

Telephone _____

Date of issue _____

You have chosen high-quality hearing aids from audifon.

For our hearing aids, your hearing care professional gives a _____ month warranty from the date of purchase (invoice date). The warranty covers defects in materials and manufacture. It does not cover chemical or electrochemical effects, wear and tear or mechanical damage due to improper use. The right to claim under warranty is voided if you or any unauthorised third parties perform modifications or improper repair. Therefore please always follow the safety and care instructions. Proof of purchase must be provided as proof of warranty. The date of purchase and the serial number must be clearly visible. Work under warranty will not result in any extension of the warranty period, nor will it give rise to a new warranty period for the hearing aid.

 The warranty period for incorporated spare parts ends at the same time as the warranty period for the entire hearing aid.

This warranty card confirms that the combination of the hearing aid with accessories or consumables complies with the instructions/restrictions of audifon GmbH & Co. KG and that the safety and performance of the combination was tested.



Serial no. _____

rechargeable

Warranty until: _____



Serial no. _____

rechargeable

Receiver units used – within 6 years

Type (strength, side, length)	Date of manufacture	Batch number

Specification of possible consumables:

Included components: audifon CeruStop / Conchaclip

See the table in Chapter 9 for more information

Open Dome Art. 021955*	Power Dome Art. 021956*	Tulip Dome Art. 021954	Ear mould
☐ Small -349	☐ Small -403	☐	☐
☐ Medium -351	☐ Medium -284		
☐ Large -348	☐ Large -404		

*Add the -XXX no. of the variant. Example: Open Dome medium Art. 021955-351

audifon



Manufacturer

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Werner-von-Siemens-Straße 2
D-99625 Kölleda
Germany

Tel. +49-3635-4056-590

contact@audifon.com
www.audifon.com



*) The products mentioned have undergone separate Conformity Assessments to ensure that they comply with the required European Union (EU) regulations. If a notified body was involved in the fulfilment, the four-digit number 0297 will designate the notified body DQS Medizinprodukte GmbH. The applicable EU regulations can be found in the relevant Declaration of Conformity (DoC).

FCC ID YU2-BT4

Made in Germany